

Position Description:

Zip Line Guide

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Sierra Nevada Recreation Corp
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Job Summary:

Under the immediate supervision of the Zip Line Manager the Moaning Cavern Adventure Park Zip Line Guide is responsible for the rigging, driving, instructing, launching, catching, and de-rigging of Zip Line patrons according to the official policies and procedures outlined in the Zip Line Manual.

Principal Duties:

- Outfitting guests in seat harness, shoulder harness, helmet, trolley and all other gear, giving instructions and explaining how and why it works
- Driving guest to and from the launch and landing towers in a slow safe manner with a friendly and outgoing demeanor.
- Working on the Launch Tower: Explaining the zip line process to guests, demonstrating and explaining proper form and technique, answering questions, communicating with Landing Tower and completing the launch process.
- Working on Landing Tower: Catching guests at the end of the cable, retrievals, releasing them from the cable, collecting gear.
- Maintaining communication between launch, landing and zip shack at all times.
- Transporting and maintaining gear.
- Assisting with the proper care and maintenance of vehicles.
- Be extremely safety conscious and possess a high degree of discipline
- Perform general housekeeping and upkeep of buildings, grounds and restrooms.
- Assist in gift shop as needed.
- Assist with miscellaneous duties when needed, including but not limited to, parking cars, maintenance, stocking merchandise, climbing tower, panning sluice etc.
- Other duties as assigned

The physical demands and work environment of this position constitute: **VERY HEAVY WORK**: 50% or more of the activities involve walking, standing, squatting, kneeling or climbing; and exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to push, pull, stop or move objects and/or patrons.

Essential Functions/Physical Requirements:

- Be physically able to lift yourself off the ground and attach yourself to the zip line cable.
- Be physically able to traverse on the cable to carry out emergency procedures.
- Be able to function effectively when suspended at heights in a harness and other Personal Protective Equipment.
- Must be able to remain in a stationary position for sustained periods of time.
- Moving about on foot to accomplish tasks between zip shack, launch tower, landing tower, visitor center and main office.
- Operate, activate, inspect, place and position all items of equipment and gear using hands and fingers.

- Ability to grasp, or apply pressure to an object with the fingers and palm.
- Use feet and legs and/or hands and arms to ascend and descend stairs, ladders and ramps.
- Be able to extend hand(s) and arm(s) in any direction.
- Using upper extremities, be able to push or press against objects or patrons with steady force in order to thrust it forward, downward or outward.
- Using upper extremities be able to exert force in order to draw, haul or tug objects or patrons in a sustained motion.
- Ability to raise objects or patrons from a lower to a higher position or move objects or patrons horizontally from position to position.
- Ability to express or exchange ideas by means of the spoken word in order to convey detailed and important instructions to patrons and co-workers accurately, loudly and quickly.
- Ability to perceive the nature of sounds at normal speaking levels with or without correction in order to receive detailed information and instructions.
- Ability to maintain substantial and repetitive motion of the wrist, hands and /or fingers.
- Visual acuity to perform all duties and operate motor vehicles.
- Be able to constantly work outdoors in all weather conditions.

Job Specifications/Minimum Requirements:

- Must be at least 18 years old to be considered for this position
- Must possess a valid driver's license
- Must be willing to travel and attend training programs off-site for occasional professional development.
- Must be able to work overtime, holidays, and adjust working hours as needed

Ideal Characteristics:

- Ability to maintain a positive attitude under pressure.
- Possess excellent customer service skills.
- Ability to speak to large groups of people with confidence.
- Possess a professional appearance.
- Possess reliable transportation.
- Possess an attitude and desire to learn new skills and cross-train to other job duties and positions.

This job description supersedes all prior job descriptions and is intended to describe the general content and essential requirements for the position listed above. It is not an exhaustive statement of duties. Management reserves the right to add or change the duties of this position as required at any time.